

Explanation of Important Matters Concerning Provided Services

This document has been created to explain services in accordance with the stipulations of Article 26 (Consumer Protection Rules) of the Telecommunications Business Act.

Important matters related to contract contents are explained herein. Please be sure to read it carefully before applying.

Upon use of the Service, *Asahi Net Individual Member Service Agreement*, *Prohibited Behaviour, Handling of Personal Information, Asahi Net Individual Home Page Service Agreement*, *Asahi Net's blog service AsaBlo Terms of Use* (Japanese only), and *Asahi Net Commercial Homepage Service Agreement* shall be applied. Please read and consent to these Agreements before application.

For details of each agreement and policy, please refer to the following webpages.

- <https://asahi-net.jp/en/agreement/>
- <https://asahi-net.co.jp/en/corporate/privacy.html>

1. Contents of the Provided Service (Telecommunications Services)

Item	Details
Name	Mail and Blog Course
Type	Email and blog service
Approximate maximum communication speed	—
Communication quality	—
Locations where services are available	—
Restrictions related to emergency notifications	—
Services to filter content harmful to young people	—

Item	Details
Other restrictions on use	Use of email service may be restricted in accordance with the Unsolicited Bulk Email Policy. Please refer to the following for details. https://asahi-net.jp/en/agreement/spammail.html

2. Usage charges

(1) Initial charges

There is no initial charge related to this contract.

(2) Monthly charges

The course you are using	Monthly charges
Mail and Blog Course	300 yen

- You may use up to 10 MB (basic storage size) without any charges. You may exceed the basic storage size, but monthly charge of 180 yen is applied to every additional 5 MB.

(3) Call charges

No explanation of this item is available.

(4) Dialup connections

Dialup connections are not available.

3. Conditions, etc., for withdrawing applications/changing contracts

There are no conditions for withdrawing applications/changing contracts.

4. The Initial Contract cancellation System

There is no initial contract cancellation system for this service.

5. Procedures and contact information

English Customer Support, Asahi Net, Inc. Open hours: 10:00 a.m. to 5:00 p.m. weekdays Phone: 0120-577-135

6. Other

<Applying for service>

- Mail and Blog Course could be used by users who are not using Asahi Net for their internet service.
- You can start using the email service when you receive the Asahi Net ID.
- Asahi Net's blog service, "AsaBlo" is only provided in Japanese (terms of service, admin view, editor view, etc. are only available in Japanese). In order to use the service, please sign up. You may apply for the service when you receive your Asahi Net ID.
- If Asahi Net users change courses to this service, the course will be switched at the first day of the next month.

<Charges>

- To use the Additional Mail Box Service and the Email Virus Check Service, an additional charge of 200 yen is applied.
- If you cancel or change courses in the middle of the campaign/discount period, you may be required to pay ancillary charges in accordance with your usage in addition to the regular monthly charges.

■ Information of the Service Provider

Name	Asahi Net, Inc.
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■ Information of the Seller

Name	Asahi Net, Inc.
Reception Number (Telecommunications Carrier)	A-10-03015
Reception Number (Intermediation)	C1906322
Contact	(English Customer Support) Phone: 0120-577-135 Open hours: 10:00 a.m. to 5:00 p.m., weekdays

* The symbol "—" in the table indicates that there is no explanation available for that item.

* All prices indicated in this document exclude tax.

* The contents of this document may be changed at any time. When using services, always refer to the information provided on the Asahi Net website.

Campaigns

This document provides a list of concurrent campaigns and discounts. Applicable conditions, etc., may differ according to the specific details of your application.

*Currently there is no campaign applicable to an application for this service.

Please note that the contents of campaign and discounts may be subjected to change, when needed.

■ Campaigns related to initial costs and monthly usage charges

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

■ Campaigns related to initial costs

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

■ Other campaigns

Name	Benefits	Conditions	Cancellation Charge
—	—	—	—

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